

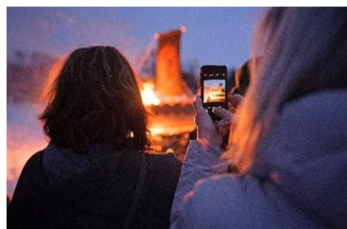


UMRCC POOL 13
MISSOURI DEPARTMENT OF
CONSERVATION
2025 VISITOR 360
FOUNDATIONAL REPORT

Compiled January 2025

COBALT'S NONPROFIT COALITION RESOURCES

Strengthening Planning Through Quality, Affordable Research



Visitor360SM Mobile Data
Profiling



Community360SM
Annual Metrics Report



Parks and Recreation Citizen
Engagement ProgramSM



Business Engagement and
Priority AssessmentSM



Citizen Engagement and Priority
AssessmentSM



Employee Engagement
and Priority AssessmentSM



Bond/Millage Planning
Survey



Focus Groups/Citizen Work
Groups



Budget Priority Assessment

Better Science. Better Benchmarks. Better Decisions. Better Price.

PO Box 416 | Charlotte, Michigan 48813 | **877.888.0209** | www.CobaltCommunityResearch.org

COBALT COMMUNITY RESEARCH IS A 501C3 NONPROFIT COALITION CREATED TO HELP LOCAL GOVERNMENTS, SCHOOLS AND NONPROFIT ORGANIZATIONS THRIVE AS CHANGES EMERGE IN THE ECONOMIC, DEMOGRAPHIC AND SOCIAL LANDSCAPE.

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The purpose of this report is to give decision makers reliable,
consistent metrics that support strategic decisions



INTRODUCTION

Missouri Department of Conservation is a dynamic place. The purpose of this report is to provide insights that help community leadership tell the right story about who visits the area, their characteristics, where they come from, and where they are going.

This report uses anonymous data to protect the privacy of visitors and residents. It uses statistical extrapolation to ensure a sound baseline about where the area stands today, comparisons to how it stood in the past, and a monitoring tool to help measure future successes and opportunities. Note that these extrapolated numbers are based on different patterns and methodologies than road counters, gate counters, staff observation, or assumptions based on historical studies, so counts may vary from those calculated from other modalities. Typically, this report has an accuracy of +/- 3-5 percent, depending on the number of people visiting the area of study.

This report can be a powerful tool to share with existing community partners, existing businesses, and businesses considering the community as a place to do work in the future. It will strengthen local planning, enhance marketing efforts for new and existing businesses, and be a valuable tool to see today's patterns of who you attract. It is a working document to help drive action. Jot notes in the margin. Brainstorm ways to influence your key metrics in the future.

Please let us know where we can make this report more clear. Special point of interest reports are available if you wish to drill into a specific location or time period. Examples include airports, parks, trails, boat launches, event centers, and more. Also, let us know if you wish to explore our other non-profit programs for benchmarking, engagement, or research; we are here for you. For more information on how Cobalt can help you adapt and thrive, visit the Cobalt website or reach out to us by email.

Cobalt Community Research is a national 501c3 nonprofit, non-partisan coalition that helps local governments, schools and membership organizations affordably understand and engage communities through high-quality metrics, surveys, geofencing, dynamic population segmentation, focus groups and work groups. Cobalt combines big data with local insights to help organizations thrive as changes emerge in the economic, demographic and social landscape. Explore how we can help by calling 877.888.0209, or by emailing Information@CobaltCommunityResearch.org.

This research service is to gather metrics for your organization, but the data are owned by the respective data aggregators. All research is subject to imprecision based on scope, imprecision of extrapolation, imprecision of source data, differences in collection periods, sampling error, response error, etc. All research is designed to reduce uncertainty, but it can never eliminate it. Organizations should exercise due diligence before taking action based on this research information alone.

How Communities Use This Information



Marketing. Sharing this information helps local businesses and other organizations better shape their outreach efforts and offerings to the people visiting the area of study. This helps the community effectively target its outreach to attract more visitors.



Measuring Progress. How have the visitor volumes and characteristics changed as changes occur in the area being studied? For example, what has been the impact of outreach efforts, new businesses, new events, new streetscaping, global pandemics?



Benchmarking: Identify the draw of other communities, venues, or festivals that are similar or aspirational. Which demographics and psychographics are attracted by an event such as a BBQ cookoff? How many people visit specific shopping areas?



Economic Impact. How many people visit an area and how far they traveled are key variables to calculate direct, indirect, and induced impacts in dollars, taxes, and jobs. Are community investments of time and resources the best use of resources compared with other alternatives?



Due Diligence: Do events asking for resources actually deliver the number of visitors they say? Are destination businesses requesting special treatment actually meaningful destinations? Do amenities such as small airports, plazas, and parks result in people visiting more locations on a trip?

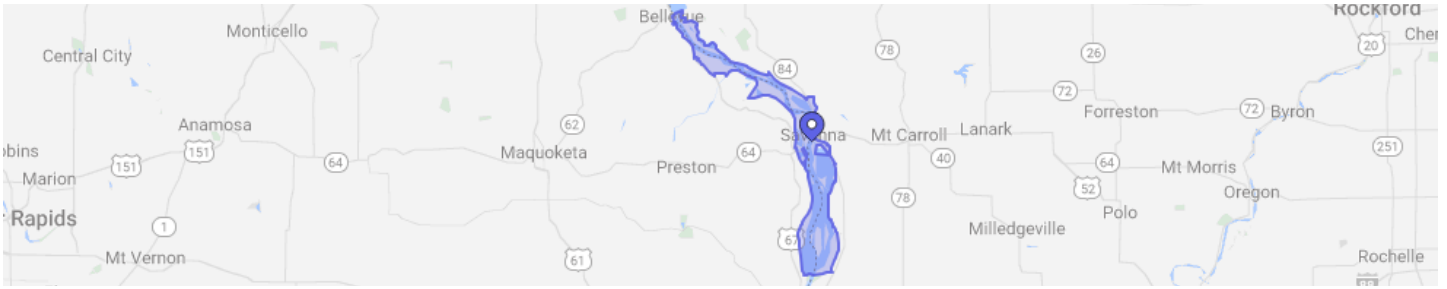


Economic Development: Provide accurate and current data on visitor volume and characteristics that are important to prospective businesses. Demonstrate the number of current and potential visitors by standardized marketing category or by demographic group. Provide information on the entire trade area.

Explore Key Populations: Communities can customize these reports to show not only visitors for specific periods in specific locations, but also employee/labor shed data and current residential data as well, long before census information is collected and updated.

PART 1:

VISITORS



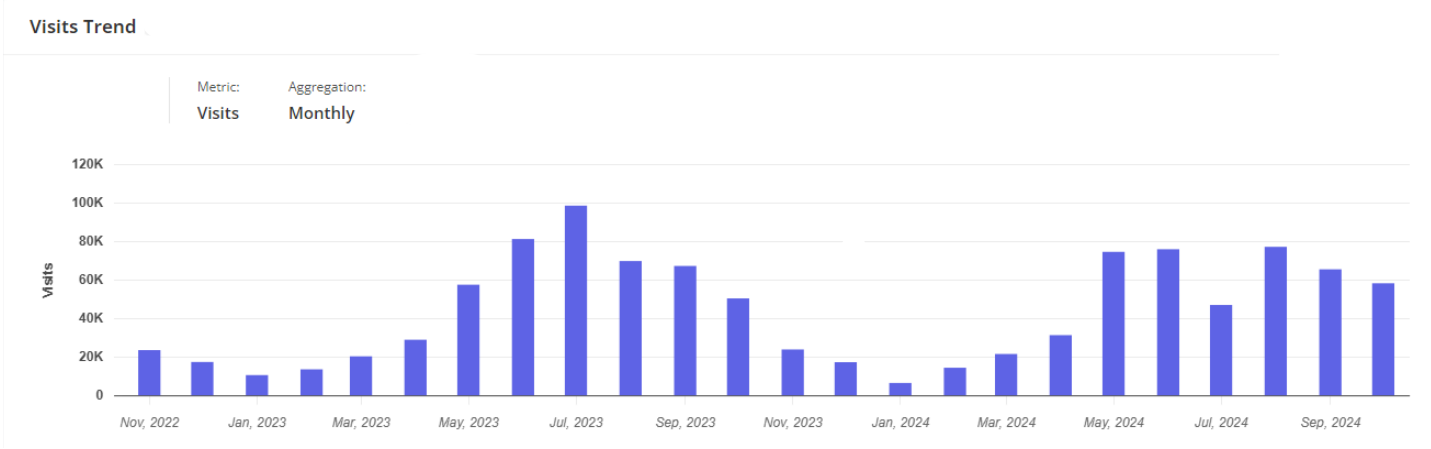
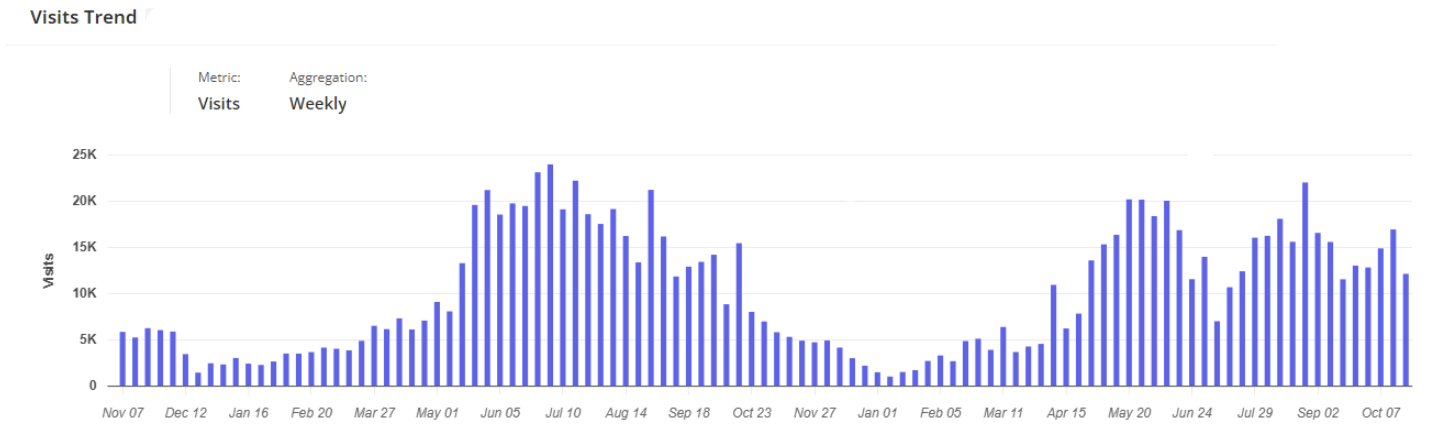
Date Range: November 1, 2022– October 31, 2024

This report includes visitors in the point of interest. Visitors must have remained in the point of interest for at least 10 minutes to be counted. People are counted only once per day if they leave and return.

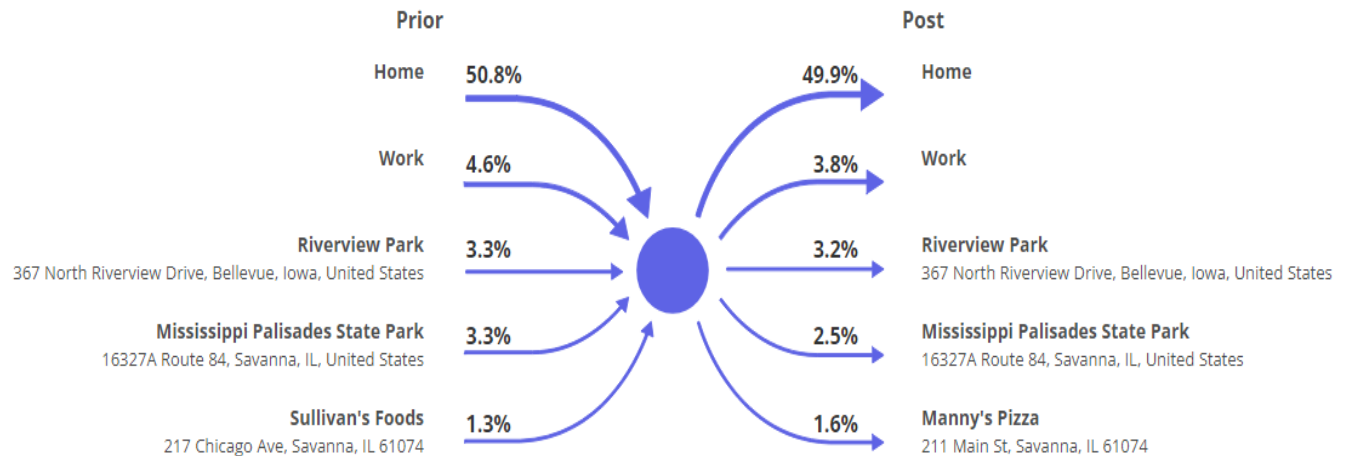
Total visits in study period: 1.1M

Unique individuals visiting: 215.4K

Average visits per individual: 4.9



Visitor Journey



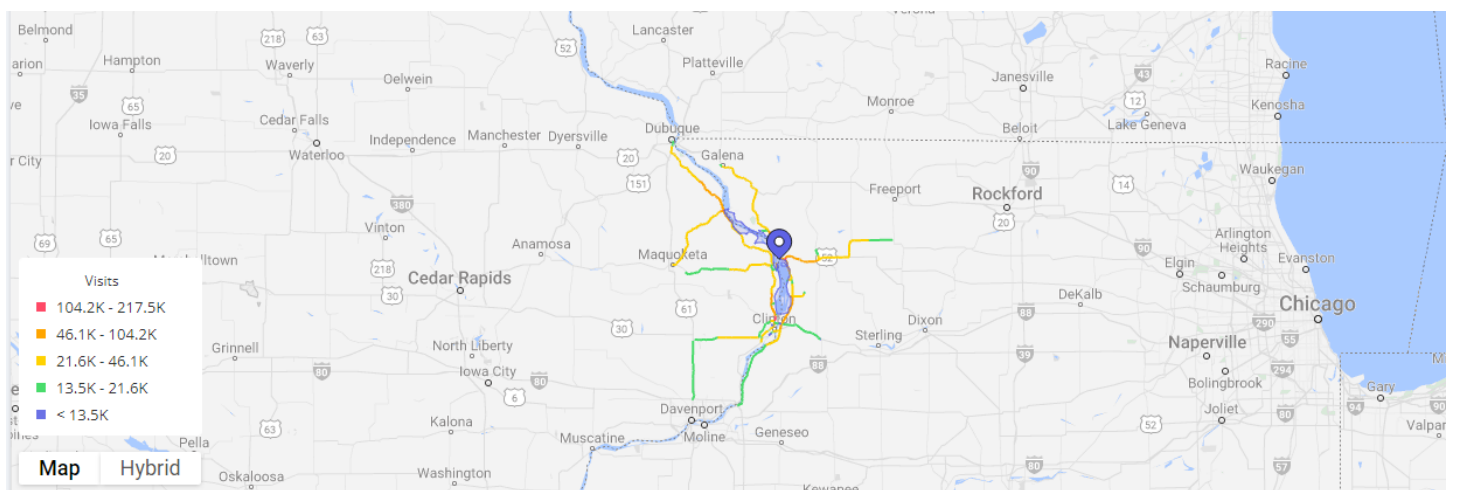
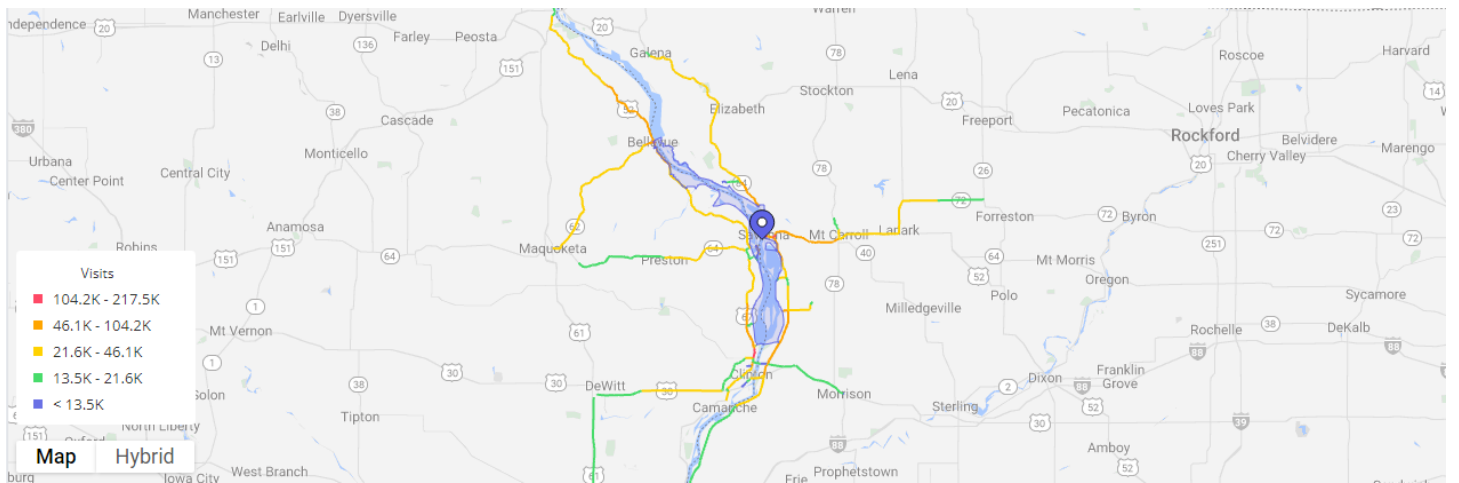
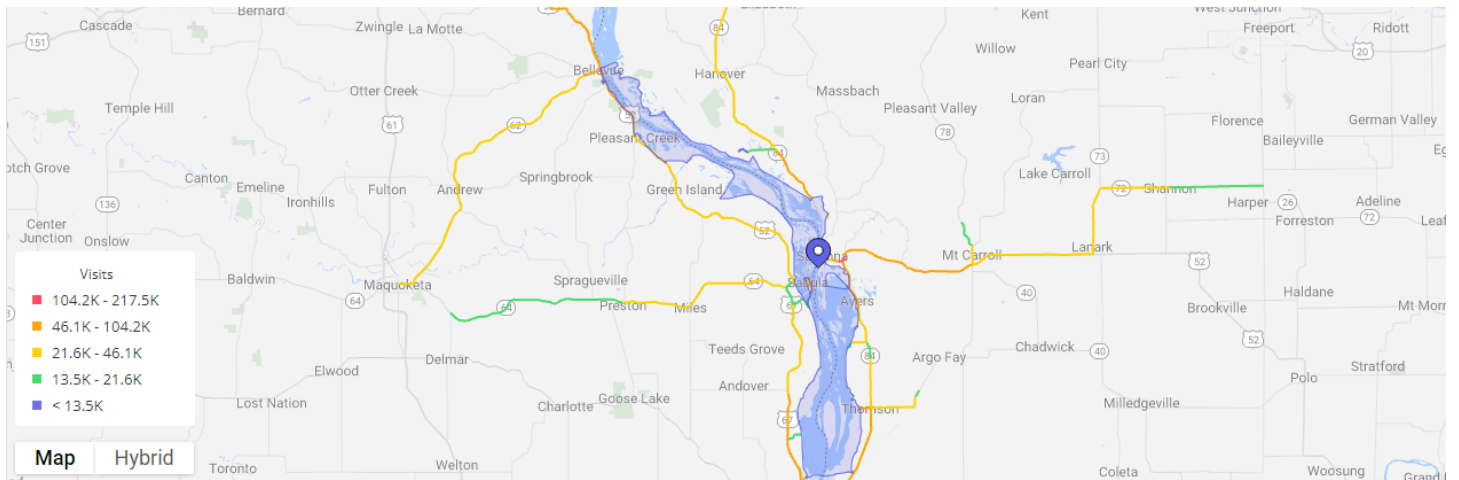
The graph above shows the percentage of people who came from the areas listed on the left to the point of interest (the central circle). The list on the right indicate the top locations they traveled to after they left the point of interest.

The table below shows the top 10 locations, excluding work and home. Note: the names of the businesses may have changed and are not current on public databases, and small properties may show higher values if they are adjacent to a property with high traffic.

Prior			Post		
Rank	Name	Foot-Traffic	Rank	Name	Foot-Traffic
1	Riverview Park / North Riverview Drive, Bellevue, Iowa	3.3%	1	Riverview Park / North Riverview Drive, Bellevue, Iowa	3.2%
2	Mississippi Palisades State Park / Route 84, Savanna, IL	3.3%	2	Mississippi Palisades State Park / Route 84, Savanna, IL	2.5%
3	Sullivan's Foods / Chicago Ave, Savanna, IL	1.3%	3	Manny's Pizza / Main St, Savanna, IL	1.6%
4	Poopy's / Viaduct Rd, Savanna, IL	1%	4	Sullivan's Foods / Chicago Ave, Savanna, IL	1.2%
5	Manny's Pizza / Main St, Savanna, IL	0.7%	5	Eagle Point Park / N 3rd St, Clinton, IA	1%
6	Eagle Point Park / N 3rd St, Clinton, IA	0.6%	6	Poopy's / Viaduct Rd, Savanna, IL	1%
7	Lock and Dam No. 13 / Fulton, IL	0.6%	7	Sabula Beach / Sabula, IA	0.8%
8	Bellevue State Park / Bellevue, IA	0.6%	8	Mississippi River / Savanna, IL	0.8%
9	Homeport / River St., Sabula, IA	0.6%	9	Bellevue State Park / Bellevue, IA	0.7%
10	Shivers Ice Cream / Main St, Savanna, IL	0.6%	10	Off Shore Bar & Grill / N Riverview St, Bellevue, IA	0.7%

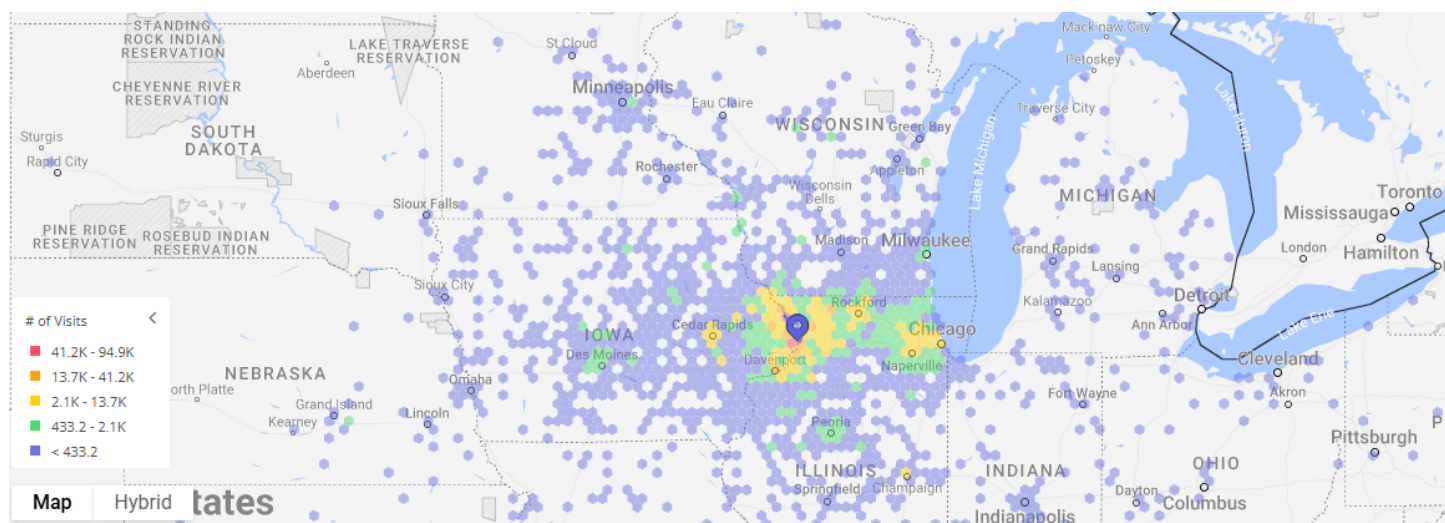
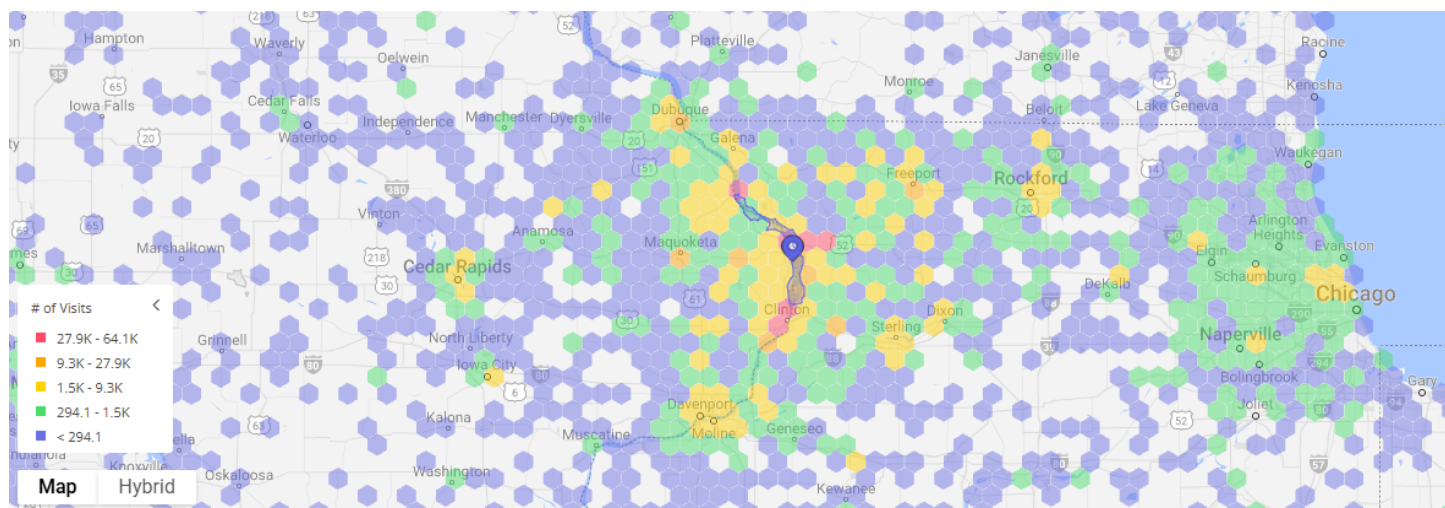
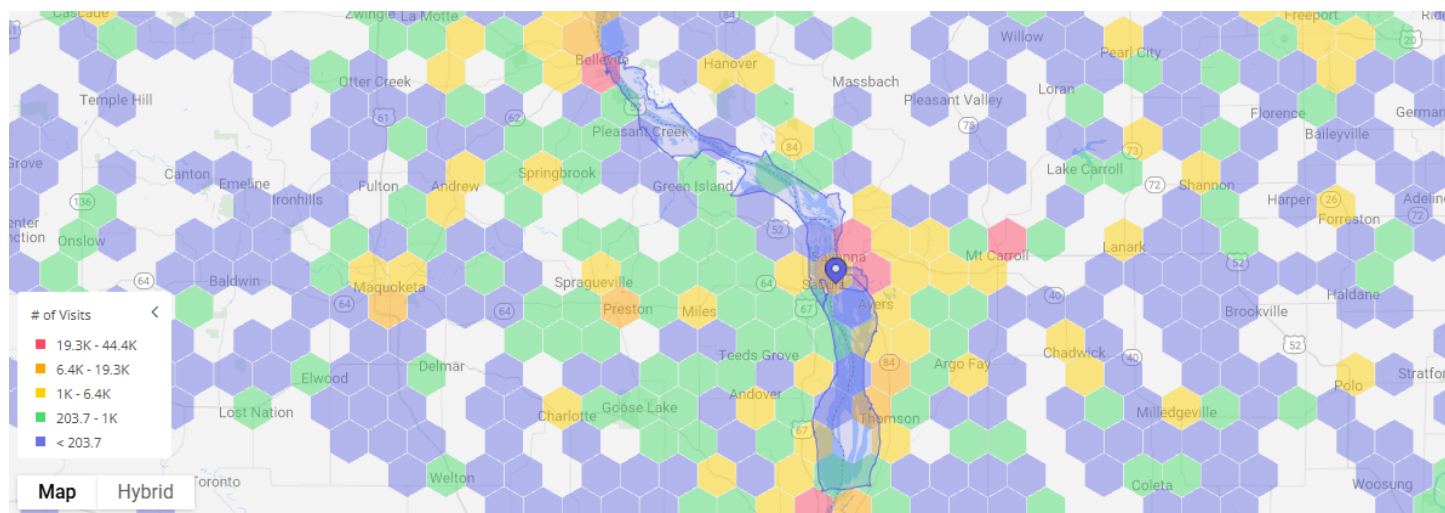
Routes

The maps below show which routes people used to reach the point of interest.



Distance

The maps below show distance people traveled from home location.

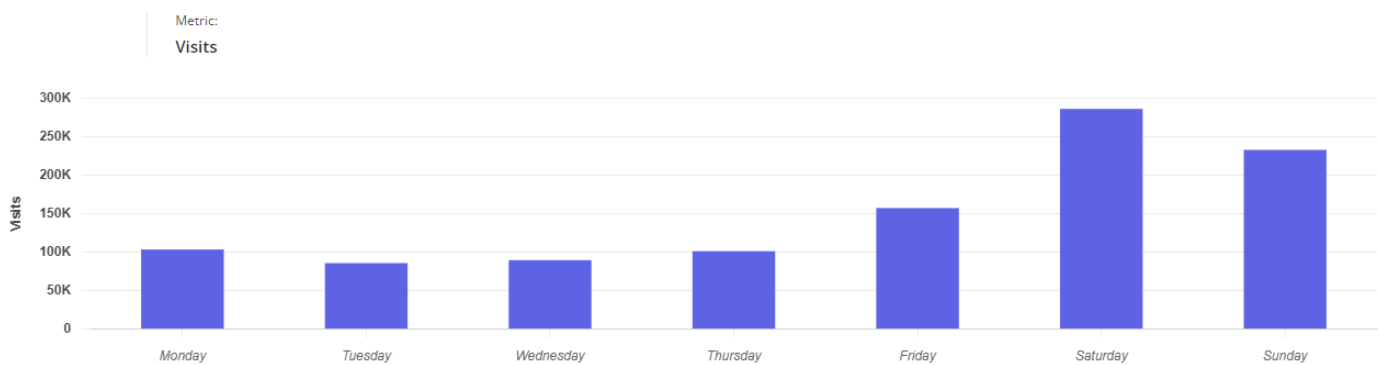


The table below shows the top 25 ZIP Codes that are home to these individuals.

Zipcode	City	State	Percentage	Visits
52732	Clinton	IA	10.779	113719
61074	Savanna	IL	9.112	96134
52031	Bellevue	IA	6.334	66822
61053	Mount Carroll	IL	3.056	32244
61285	Thomson	IL	2.889	30478
61032	Freeport	IL	2.316	24433
61252	Fulton	IL	2.246	23700
52060	Maquoketa	IA	1.755	18519
52001	Dubuque	IA	1.465	15458
52730	Camanche	IA	1.317	13890
61270	Morrison	IL	1.267	13370
52069	Preston	IA	1.193	12590
52070	Sabula	IA	1.046	11037
61036	Galena	IL	0.815	8599
61046	Lanark	IL	0.761	8030
61071	Rock Falls	IL	0.758	7998
52064	Miles	IA	0.725	7654
61021	Dixon	IL	0.705	7438
61081	Sterling	IL	0.699	7371
52003	Dubuque	IA	0.638	6731
52002	Dubuque	IA	0.577	6089
52742	De Witt	IA	0.56	5906
61085	Stockton	IL	0.558	5890
61041	Hanover	IL	0.537	5670

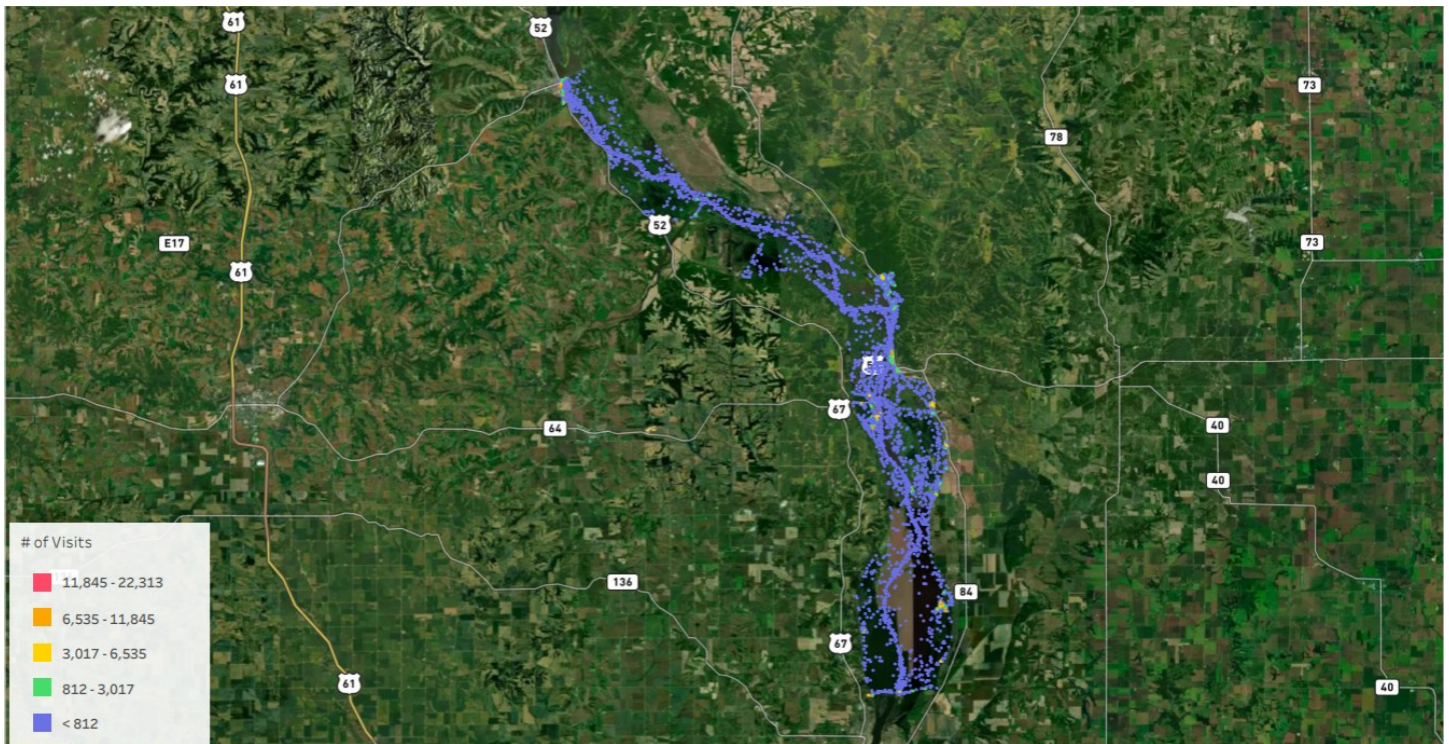
Daily Visits: Includes people who may visit more than one day per week

Daily Visits



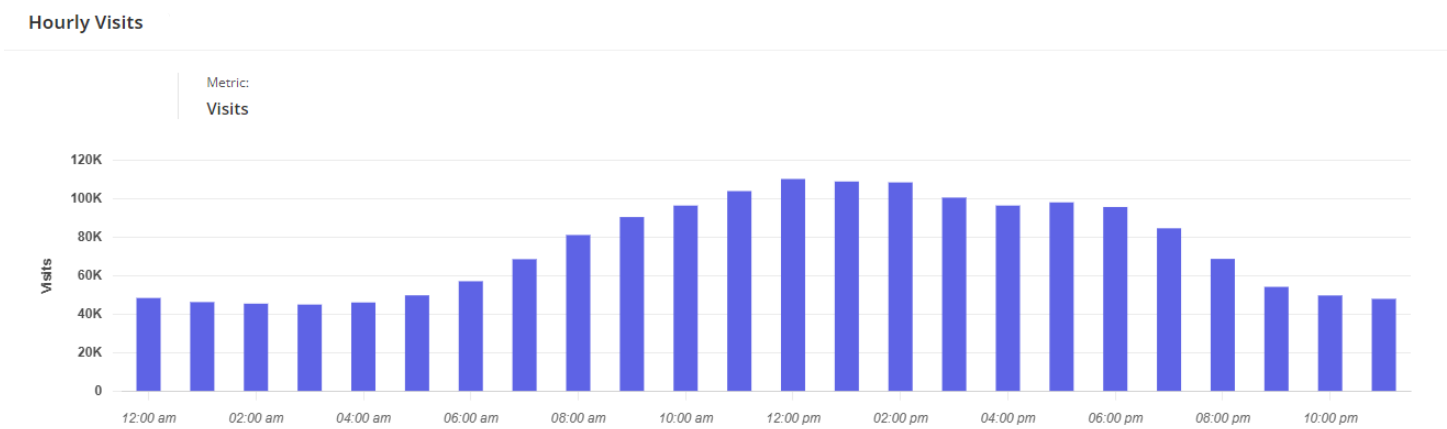
Study Area Heat Map

The map below shows concentration of individual locations within the study area:



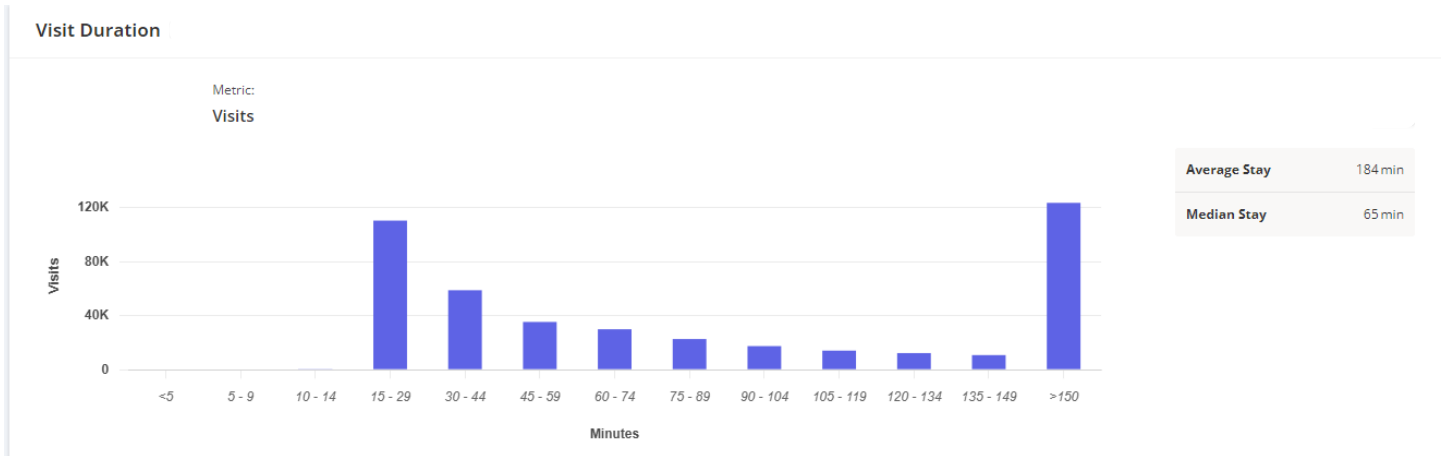
Hourly Visits. Hourly visits are not unique - since visits may overlap between hours, they can be counted in more than one time period.

Week days (Monday, Tuesday, Wednesday, Thursday)



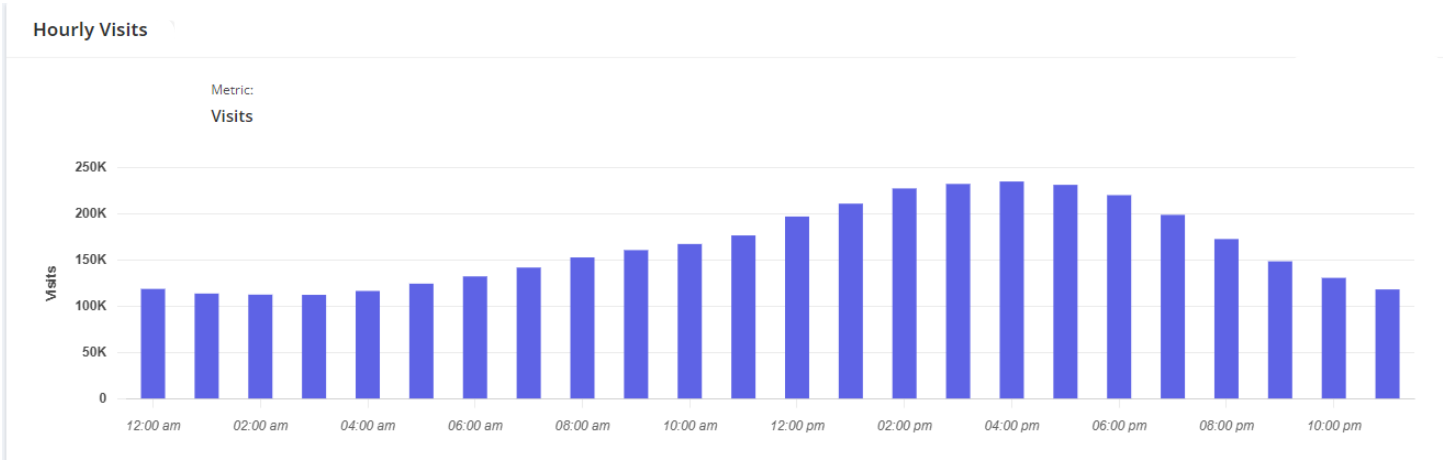
How long visits lasted

Week days (Monday, Tuesday, Wednesday, Thursday)



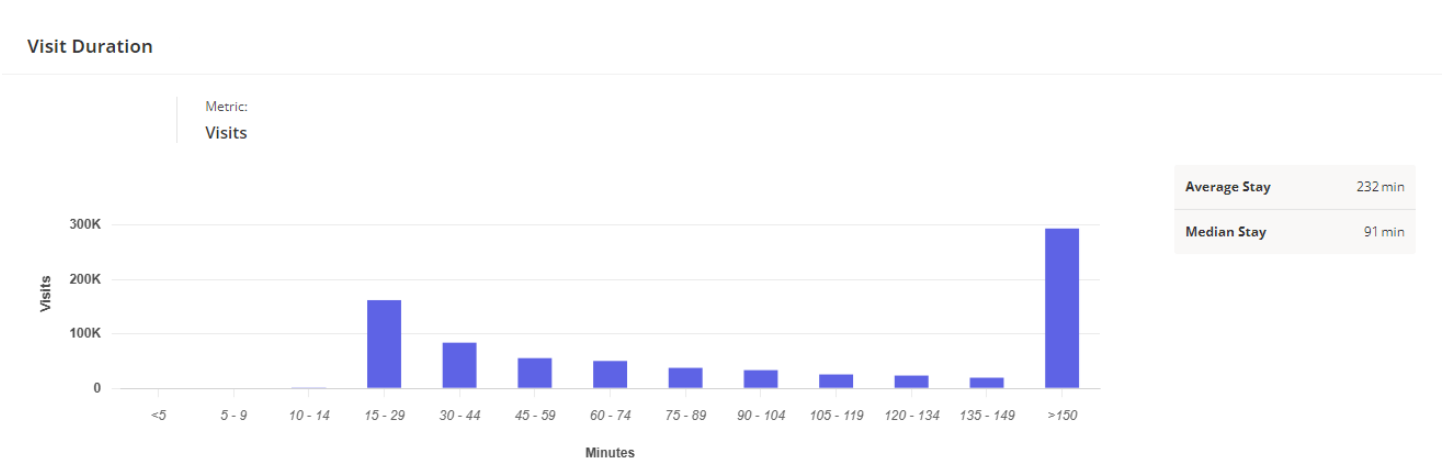
Hourly Visits. Hourly visits are not unique - since visits may overlap between hours, they can be counted in more than one time period.

Weekend days (Friday, Saturday, and Sunday)



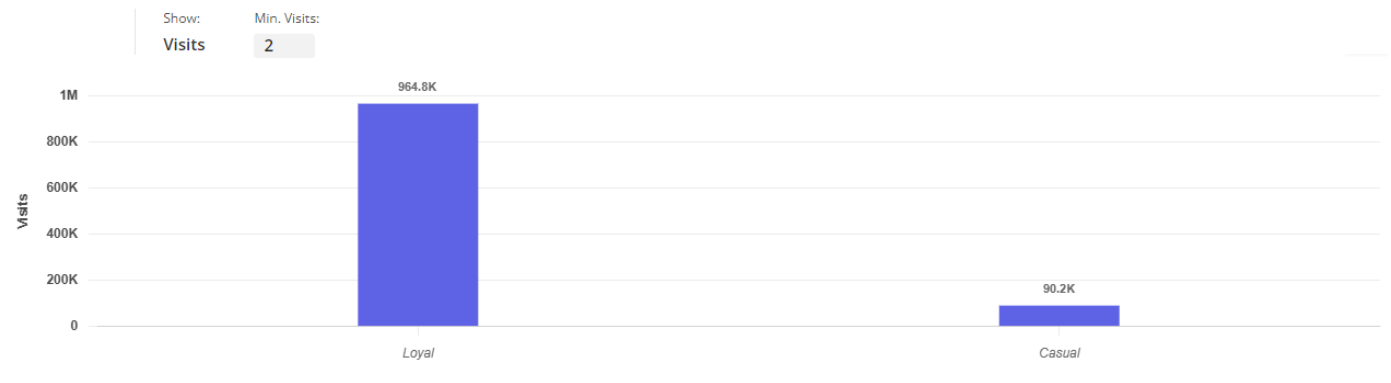
How long visits lasted

Weekend days (Friday, Saturday, and Sunday)

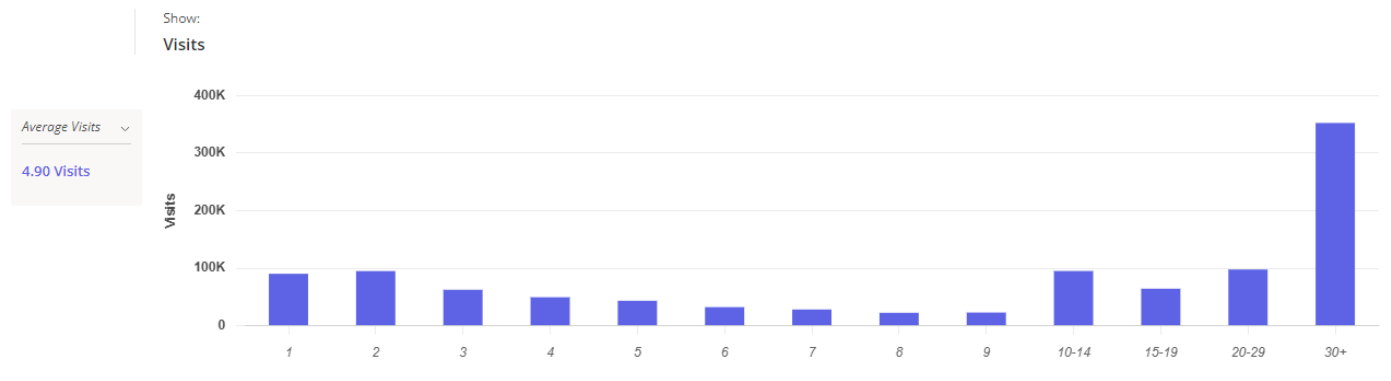


How frequently people returned to the study area during the study period.

Loyal Vs. Casual

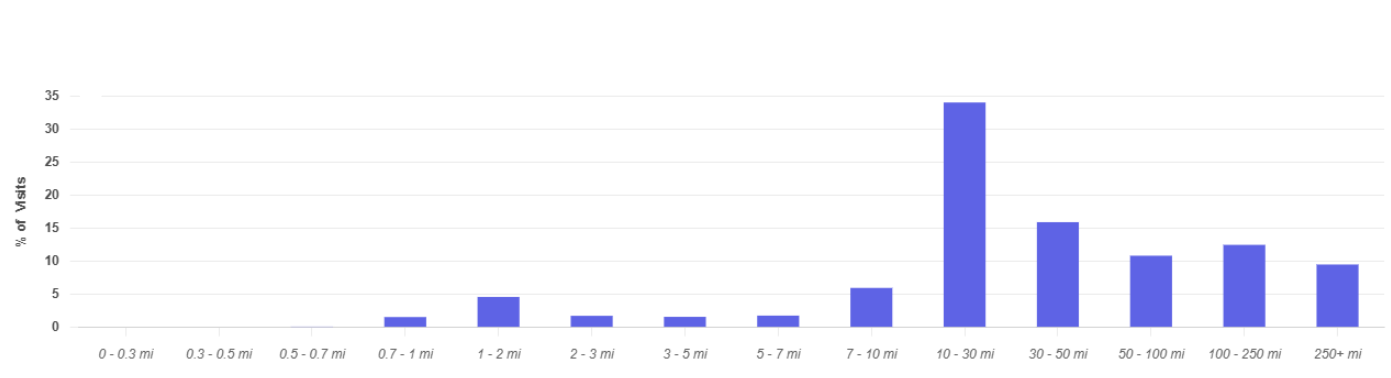


Visits Frequency



How far people traveled to reach the study area during the study period.

Trade Area Coverage by Distance



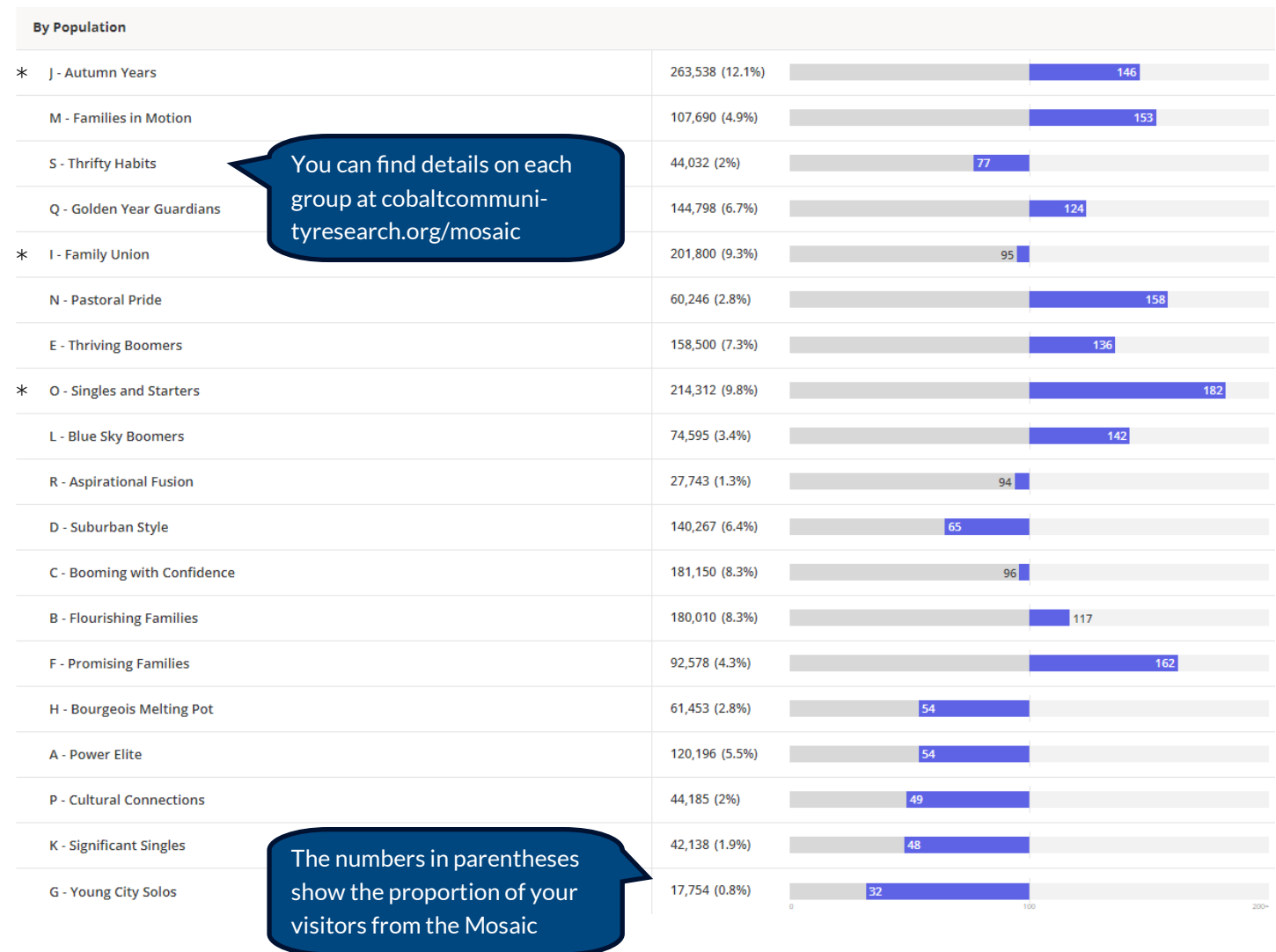
PART 2:

POPULATION SEGMENTS IN THE TRADE AREA

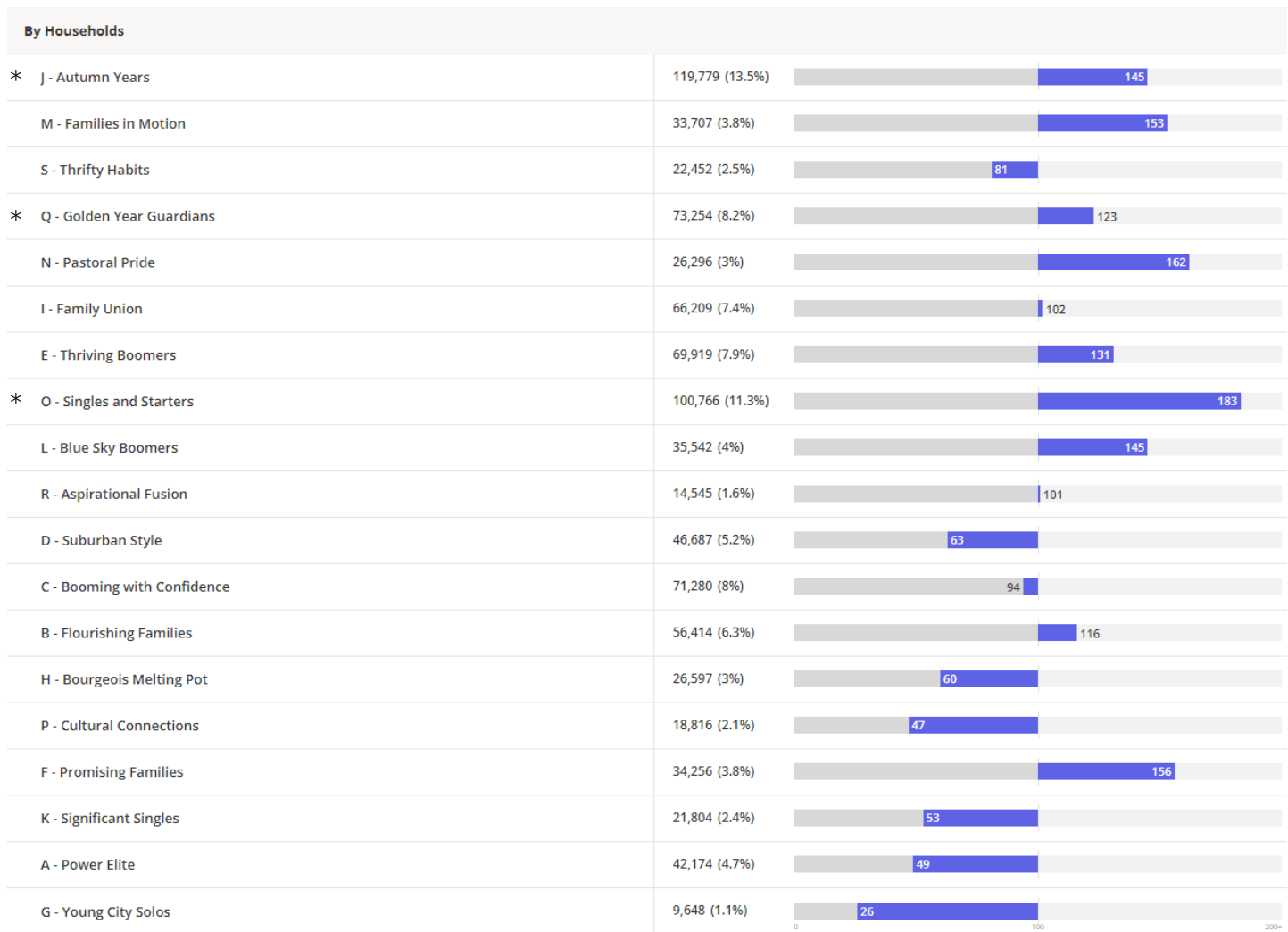
POTENTIAL MARKET PSYCHOGRAPHIC SEGMENTATION

The Mosaic® segmentation tool is a standardized, household-based consumer lifestyle segmentation system that offers insights to anticipate the behavior, attitudes and preferences of people to build programs, services, and messages to reach them in the most effective communication methodologies. For details, [visit cobaltcommunityresearch.org/mosaic](https://cobaltcommunityresearch.org/mosaic).

The following pages show the characteristics of those people who have visited your point of interest and those who share the same location and demographic profile—potential future visitors in the trade area. There are four key pieces of information: Group refers to the Mosaic segment category, which is an industry standard and there is a lot of information about it if you search for it on the internet; households refers to the count of the potential number of households in the trade area represented in the data; percentage, which represents the percentage of your visitors and potential visitors that fall into the Mosaic segment category; and the horizontal bar graph, which shows how your visiting Mosaic segment category differs from the statewide average (a value of 100 equals the state average, and anything above 100 means a draw of a larger share of those categories than the statewide average).



* Biggest percentage of visitors



* Biggest percentage of visitors

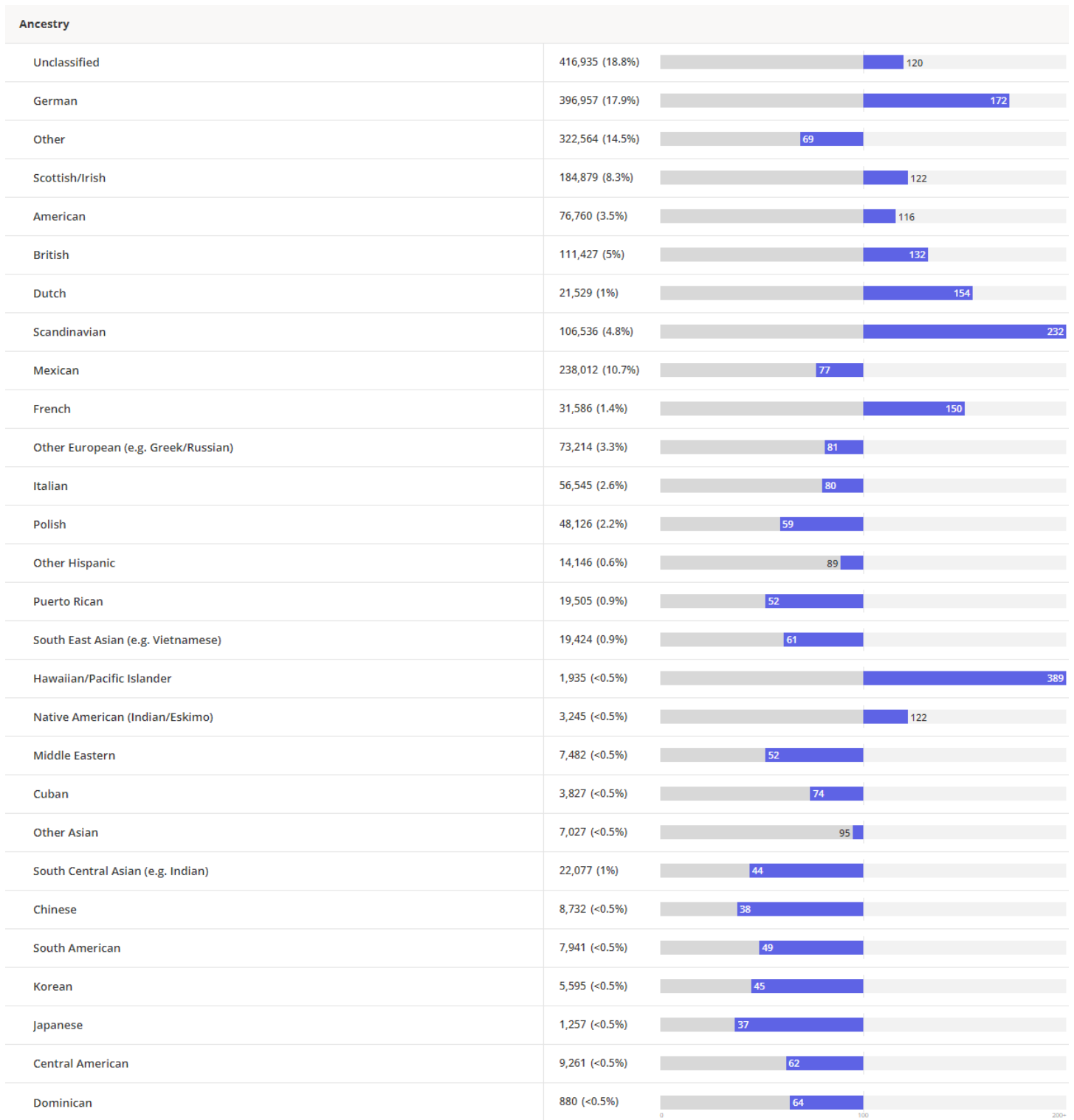
POTENTIAL MARKET DEMOGRAPHIC SEGMENTATION

The following pages show the characteristics of those people from your point of interest and those who share the same location and demographic profile—potential future visitors in the trade area based on more traditional demographic categories. There are three key pieces of information: the first column refers to the type of information being provided; the second column that represents the value for that information; and the horizontal bar graph, which shows how your visiting and potential visiting population differs from the statewide average (a value of 100 equals the state average, and anything above 100 means a draw of a larger share of those categories than the statewide average).















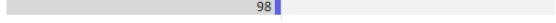
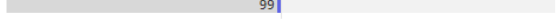




Overview		
Population	2.2M	
Households	885,010	
Persons per Household	2.44	97
Household Median Income	\$70,310.79	89
Household Median Disposable Income	\$59,687.46	90
Household Median Discretionary Income	\$43,872.65	91
Average Income Per Person	\$37,226.9	86
Median Rent	\$956.24	79
Median House Value	\$233,143.64	79
Households in Poverty	107,630 (12.2%)	102
Household Median Wealth	\$79,111.38	96
Average Age	40.25	99
Median Age	38.35	96
Households with Children	238,766 (27%)	101
High School Graduate or Higher	1.4M (91.4%)	101
Bachelor's Degree or Higher	463,604 (31%)	84
Pop density (per sq mi)	422	
Area (based on blockgroups)	5,252	

Population		
Population 2023 Q4	2.2M	
Population 2023 Q3	2.2M	
Population 2023 Q2	2.2M	
Population 2023 Q1	2.2M	
Population 2022 Q4	2.2M	
Population 2022 Q3	2.2M	
Population 2022 Q2	2.2M	
Population 2022 Q1	2.2M	
Population 2021 Q4	2.2M	
Population 5 Years Forecast	2.3M	
Population 10 Years Forecast	2.3M	
Persons per Household	2.44	<div><div></div><div>97</div></div>
Group Quarters	55,667 (2.5%)	<div><div></div><div>119</div></div>
Transient Population - Average Last 4 Quarters	23,785 (1.1%)	<div><div></div><div>93</div></div>
Households		
Households 2023 Q4	885,010	
Households 2023 Q3	884,921	
Households 2023 Q2	883,330	
Households 2023 Q1	883,888	
Households 2022 Q4	884,222	
Households 2022 Q3	883,772	
Households 2022 Q2	883,616	
Households 2022 Q1	884,151	
Households 2021 Q4	884,454	
Households 5 Years Forecast	901,145	
Households 10 Years Forecast	919,627	

Gender		
Male	1.1M (49.3%)	<div><div></div><div></div></div> 101
Female	1.1M (50.7%)	<div><div></div><div></div></div> 99
Ethnicity		
White	1.6M (73.3%)	<div><div></div><div></div></div> 124
Black	143,428 (6.5%)	<div><div></div><div></div></div> 47
Other	91,528 (4.1%)	<div><div></div><div></div></div> 120
Hispanic (Ethnic)	293,572 (13.2%)	<div><div></div><div></div></div> 74
Asian	64,112 (2.9%)	<div><div></div><div></div></div> 50
Household by Ethnicity		
White	697,157 (78.8%)	<div><div></div><div></div></div> 124
Black	46,235 (5.2%)	<div><div></div><div></div></div> 40
Other	44,699 (5.1%)	<div><div></div><div></div></div> 102
Hispanic (Ethnic)	77,342 (8.7%)	<div><div></div><div></div></div> 64
Asian	19,577 (2.2%)	<div><div></div><div></div></div> 46
Language Spoken		
Speak English at Home	1.8M (86.5%)	<div><div></div><div></div></div> 113
Speak Spanish at Home	182,820 (8.7%)	<div><div></div><div></div></div> 64
Speak Other Language at Home	101,449 (4.8%)	<div><div></div><div></div></div> 49



Households Income			
Household Average Income	\$91,951.6	84	
Average Income Per Person	\$37,226.9	86	
Household Median Income	\$70,310.79	89	
<\$15K	73,661 (8.3%)		100
\$15K - \$25K	65,352 (7.4%)		112
\$25K - \$35K	70,557 (8%)		114
\$35K - \$50K	104,415 (11.8%)		117
\$50K - \$75K	153,365 (17.3%)		111
\$75K - \$100K	121,664 (13.7%)		105
\$100K - \$150K	158,165 (17.9%)		100
\$150K - \$175K	48,041 (5.4%)	86	
\$175K - \$200K	48,072 (5.4%)	76	
\$200K - \$250K	23,407 (2.6%)	59	
\$250K - \$500K	9,940 (1.1%)	58	
>\$500K	8,371 (0.9%)	59	
Disposable Households Income			
Household Average Disposable Income	\$71,308.61	89	
Household Median Disposable Income	\$59,687.46	90	
<\$15K	83,554 (9.4%)		99
\$15K - \$25K	80,773 (9.1%)		111
\$25K - \$35K	80,636 (9.1%)		122
\$35K - \$50K	126,234 (14.3%)		112
\$50K - \$75K	169,114 (19.1%)		109
\$75K - \$100K	131,834 (14.9%)		106
\$100K - \$150K	142,037 (16%)	90	
\$150K - \$175K	37,898 (4.3%)	70	
\$175K - \$200K	9,088 (1%)	58	
\$200K - \$250K	9,511 (1.1%)	58	
\$250K - \$500K	13,173 (1.5%)	59	
>\$500K	1,158 (<0.5%)	59	

Age			
Average Age	40.25		
Median Age	38.35		
0-4	118,737 (5.4%)		
5-13	242,283 (10.9%)		
14-17	122,687 (5.5%)		
18-21	132,435 (6%)		
22-24	104,037 (4.7%)		
25-29	131,275 (5.9%)		
30-34	139,670 (6.3%)		
35-39	140,480 (6.3%)		
40-44	137,822 (6.2%)		
45-49	131,701 (5.9%)		
50-54	130,621 (5.9%)		
55-59	136,245 (6.1%)		
60-64	140,238 (6.3%)		
65-69	130,341 (5.9%)		
70-74	104,650 (4.7%)		
75-79	76,827 (3.5%)		
80-84	49,908 (2.3%)		
85+	47,447 (2.1%)		

Education (Age 25+)		
Total Educated Population	1.5M	
Elementary (0 to 8 Years)	48,548 (3.2%)	72
Some High School (9 to 11 Years)	79,558 (5.3%)	100
High School Graduate (12 Years)	424,057 (28.3%)	112
Some College (13 to 16 Years)	324,943 (21.7%)	110
Associates Degree Only	156,515 (10.5%)	126
Bachelor's Degree Only	295,653 (19.7%)	90
Graduate Degree	167,951 (11.2%)	76
Wealth per Household		
Household Average Wealth	\$237,550.76	97
Household Median Wealth	\$79,111.38	96
<\$0K	154,642 (17.5%)	101
\$0K - \$5K	76,567 (8.7%)	102
\$5K - \$10K	40,834 (4.6%)	102
\$10K - \$25K	56,841 (6.4%)	102
\$25K - \$50K	60,533 (6.8%)	101
\$50K - \$100K	91,179 (10.3%)	101
\$100K - \$250K	160,425 (18.1%)	100
\$250K - \$500K	115,887 (13.1%)	99
>\$500K	128,102 (14.5%)	96

PART 3:

SPENDING PATTERNS

SPENDING PATTERNS

The following pages show how much those people who have visited your point of interest and those who share the same location and demographic profile —potential future visitors in the trade area — spend in an average week. This is not how much they spent when they visited your point of interest, but how they generally spend their income. There are four key pieces of information: the first column refers to the spending category; the second column which provides the average weekly spending in that category; the third column is the percentage of total weekly spending is spent in that category; and the horizontal bar graph shows how your visiting population and potential visiting population differs from the statewide average (a value of 100 equals the state average, and anything above 100 means a draw of a larger share of those categories than the statewide average).

Overview		
Housing	\$116.65 (26.3%)	99
Transportation	\$107.46 (24.3%)	91
Food	\$80.15 (18.1%)	95
Healthcare	\$45.8 (10.3%)	91
Entertainment	\$25.35 (5.7%)	97
Cash Contributions	\$21.39 (4.8%)	93
Apparel and Services	\$14.01 (3.2%)	94
Personal Care Products and Services	\$7.6 (1.7%)	94
Education	\$7.14 (1.6%)	91
Miscellaneous	\$5.78 (1.3%)	94
Personal Insurance	\$4.19 (0.9%)	92
Tobacco Products and Smoking Supplies	\$3.21 (0.7%)	97
Alcoholic Beverages	\$3.36 (0.8%)	93
Reading	\$0.73 (<0.5%)	95
Food		
At home	\$50.65 (11.4%)	95
Away from home	\$29.5 (6.7%)	93
Alcoholic Beverages		
At home	\$2.61 (0.6%)	94
Away from home	\$0.76 (<0.5%)	91

Housing			
Utilities, fuels, and public services	\$46.03 (10.4%)	<div><div></div></div>	109
Shelter	\$28.99 (6.5%)	<div><div></div></div>	93
Household furnishings and equipment	\$19.47 (4.4%)	<div><div></div></div>	93
Household operations	\$15.04 (3.4%)	<div><div></div></div>	93
Housekeeping supplies	\$7.12 (1.6%)	<div><div></div></div>	95
Apparel and Services			
Women and girls	\$5.46 (1.2%)	<div><div></div></div>	94
Footwear	\$3.06 (0.7%)	<div><div></div></div>	94
Men and boys	\$3.07 (0.7%)	<div><div></div></div>	93
Other apparel products and services	\$2.04 (<0.5%)	<div><div></div></div>	92
Children (Age < 2)	\$0.38 (<0.5%)	<div><div></div></div>	97
Transportation			
Vehicle purchases (net outlay)	\$39.62 (8.9%)	<div><div></div></div>	90
Other vehicle expenses	\$33.35 (7.5%)	<div><div></div></div>	91
Gasoline and motor oil	\$27.85 (6.3%)	<div><div></div></div>	92
Public transportation	\$6.64 (1.5%)	<div><div></div></div>	91
Healthcare			
Health insurance	\$33.61 (7.6%)	<div><div></div></div>	91
Medical services	\$7.26 (1.6%)	<div><div></div></div>	90
Drugs	\$3.49 (0.8%)	<div><div></div></div>	94
Medical supplies	\$1.44 (<0.5%)	<div><div></div></div>	92
Entertainment			
Television, radios, sound equipment	\$9.56 (2.2%)	<div><div></div></div>	107
Pets, toys and playground equipment	\$7.62 (1.7%)	<div><div></div></div>	94
Fees and admissions	\$6.23 (1.4%)	<div><div></div></div>	90
Other entertainment supplies, equipment, and services	\$1.95 (<0.5%)	<div><div></div></div>	91

Education		
College tuition	\$5.49 (1.2%)	92
Elementary and high school tuition	\$1.13 (<0.5%)	84
Other school expenses including rentals	\$0.23 (<0.5%)	93
Test preparation, tutoring services	\$0.17 (<0.5%)	88
Other schools tuition	\$0.12 (<0.5%)	92
Cash Contributions		
Other cash gifts	\$7.31 (1.6%)	96
Cash contributions to church, religious organizations	\$7.03 (1.6%)	93
Cash contributions to charities and other organizations	\$4.09 (0.9%)	91
Child support expenditures	\$1.04 (<0.5%)	93
Support for college students	\$0.85 (<0.5%)	91
Cash contributions to educational institutions	\$0.85 (<0.5%)	79
Cash contributions to political organizations	\$0.22 (<0.5%)	92
Tobacco Products and Smoking Supplies		
Cigarettes	\$2.55 (0.6%)	97
Other tobacco products	\$0.63 (<0.5%)	97
Smoking accessories	\$0.03 (<0.5%)	95

Miscellaneous			
Legal fees	\$1.36 (<0.5%)	91	
Accounting fees	\$0.96 (<0.5%)	92	
Funeral expenses	\$0.68 (<0.5%)	99	
Shopping club membership fees	\$0.58 (<0.5%)	95	
Lotteries and parimutuel losses	\$0.55 (<0.5%)	96	
Expenses for other properties	\$0.51 (<0.5%)	93	
Occupational expenses	\$0.48 (<0.5%)	92	
Checking accounts, other bank service charges	\$0.27 (<0.5%)	97	
Cemetery lots, vaults, maintenance fees	\$0.13 (<0.5%)	95	
Credit card memberships	\$0.11 (<0.5%)	89	
Online Entertainment and games	\$0.08 (<0.5%)	96	
Safe deposit box rental	\$0.04 (<0.5%)	95	
Miscellaneous personal services	\$0.03 (<0.5%)	91	
Dating Services	\$0.01 (<0.5%)	94	
Personal Care Products and Services			
Personal care products	\$4 (0.9%)	95	
Personal care services	\$3.6 (0.8%)	93	
Personal Insurance			
Life, endowment, annuity, other personal insurance	\$3.89 (0.9%)	92	
Other non health insurance	\$0.31 (<0.5%)	93	
Reading			
Magazine/Newspaper subscriptions	\$0.36 (<0.5%)	95	
Books not through book clubs	\$0.33 (<0.5%)	94	
Magazines/Newspapers, non-subscription	\$0.05 (<0.5%)	96	

APPENDIX A

FREQUENTLY ASKED QUESTIONS

FAQ

Q: How do organizations use this information?

A: Non-profit and governmental entities strive to ensure resources are applied as optimally as possible. Data on visits to downtown areas, festivals, parks, trails, boat launches, stadiums, individual business addresses, traffic locations, etc. are very useful in planning and evaluation.

Private organizations likewise use the data to better measure and understand performance. This data are useful for the following purposes: marketing, sponsor development, partner identification, measuring progress, benchmarking other organizations/areas/events, economic impact, economic development, due diligence, grant validation, access/inclusion of various populations, and measuring non-response bias in surveys to assist in proper survey weighting.

Q: What size areas can be covered in a report?

A: The size of the area can range from one point of approximately 30 feet to an area of approximately 200 square miles. The key variable is the number of individuals who go through the area during the study period. Roughly 2,000 people should travel through the space during the study period to allow a report to be generated.

Q: How are the data collected?

A: The Visitor360 program licenses data that complies with privacy practices such as the European Union General Data Privacy Regulations (GDPR) and with the California Consumer Privacy Act of 2018 (CCPA).

Data are collected through thousands of mobile apps and millions of devices. Data collected includes elements such as geo-location data, which is scrubbed of any identifiers before being used to protect the privacy of Consumers. Data are stripped of identifiers, such as mobile advertising identifiers, names, other persistent device identifiers, and contact information associated with individuals. The process is designed to produce only aggregated and extrapolated market research reports without relying on such private information. We are committed to respecting the privacy of service users and utilize the data in a way that protects their privacy and provides insights for improvement.

Q: If data are extrapolated, how accurate is the data?

A: Because of the sampling approach, the margin of error is approximately +/- 3-5%, depending on the number of people going through the area during the study period.

Q: If there is poor cell reception, can a report still be created?

A: Yes. Many apps record location data when there is no cell or wifi connection, but then upload the data when a connection is restored.

Q: My location is small and close to other places —how precise are the data?

A: Depending on the area, resolution is typically between 30 to 100 feet

Q: Does the data include people just driving by?

A: The default for the data is to count only people that spent at least 10 minutes in the study area; however, we can also set up counters that count people regardless of how long they spent or put in a longer minimum stay requirement.

Q: Is home location based on the cell phone number or billing address?

A: Home location is based on the location in which a person spends time that matches a “home location pattern.”

Q: Can we benchmark other organizations/areas other than our own?

A: Yes



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Cobalt is a national 501c3 nonprofit that offers local governments, schools and membership organizations high-quality benchmarks, metrics, surveys, geofencing, dynamic population segmentation, focus groups and work groups