Divisions of the U.S. Fish and Wildlife Service (Service) with natural resource responsibilities along the Upper Mississippi River include Ecological Services, Refuges and Wildlife, Fisheries Assistance, and Law Enforcement. Personnel from each of these divisions are located in a variety of field stations along the river, and are available to assist an On-Scene Coordinator in identifying and protecting fish and wildlife resources during spill response. In the event of a spill in the river, personnel from the following Service field stations have responsibility for the designated river pool(s). (See maps on pp. C-11 and C-12 for pool locations. Pool numbers correspond to the number of the lock and dam at the downstream end of the pool. Locks and dams are identified by numbers on the pp. C-11 and C-12 maps.)

NOTE: During business hours, U.S. Fish and Wildlife field-level contacts may be reached at the office phone numbers listed below. After hours, they may be contacted using home or cell numbers, or through the following 24-hour numbers for the Department of the Interior Regional Environmental Officers: 215-266-5155 for spills in Illinois, Minnesota, and Wisconsin and 303-478-3373 for spills in Iowa and Missouri.

| Pools | Primary Contact | Alternate Contact |
|-------------|-----------------------------------------------------------|-----------------------------------------------------------|
| Pools 1–3 | Dave Warburton | Sarah Warner |
| | 612-725-3548 x2203 office | Green Bay Ecological Services Field Office |
| | 612-600-6772 cell | 612-725-3548 x2203 office |
| | | 612-600-6772 cell |
| | Twin Cities Ecological Services Field Office | |
| | 4101 American Blvd. East | |
| | Bloomington, MN 55420 | |
| | 612-725-3548 | |
| Pools 4–6 | Mary Stefanski, Winona District Manager | Curt McMurl, Winona District Assistant Manager |
| | 507- 494-6229 office | Upper Mississippi River National Wildlife and Fish Refuge |
| | 507-450-4649 cell | 507-494-6213 office |
| | 507-864-3758 home | 507-450-1253 cell |
| | | 618-946-0395 home |
| | Upper Mississippi River National Wildlife and Fish Refuge | |
| | Winona District | |
| | 51 East 4 th Street, Room 203 | |
| | Winona, MN 55987 | |
| | 507-454-7351 | |
| Pools 7–8 | Tim Miller, La Crosse District Manager | Kendra Niemec, La Crosse District Assistant Manager |
| AND | 608-779-2385 office | Upper Mississippi River National Wildlife and Fish Refuge |
| Trempealeau | (608) 304-5854 cell | 608-779-2386 office |
| National | (608) 788-0525 home | 239-560-4866 cell |
| Wildlife | | 239-560-4866 home |
| Refuge | Upper Mississippi River National Wildlife and Fish Refuge | |
| | La Crosse District | |
| | N5727 County Road Z | |
| | Onalaska, WI 54650 | |
| Pools 9–11 | 608-779-2399 Rich King, McGregor District Manager | Wendy Woyczik, McGregor District Assistant Manager |
| | 608-326-0515 x112 office | Upper Mississippi River National Wildlife and Fish Refuge |
| | 608-387-2083 cell | (608)326-0515 x101 office |
| | 008-387-2083 Cell | (608)780-8306 cell |
| | Upper Mississippi River National Wildlife and Fish Refuge | (000)/100 0300 CEII |
| | McGregor District | |
| | 401 Business Hwy 18N | |
| | McGregor, IA 52157 | |
| | 563-873-3423 | |

| Pools | Primary Contact | Alternate Contact |
|----------------------------|------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Pools 12–14 | Ed Britton, Savanna District Manager 815-273-2732 office 815-541-4598 cell | Russ Engelke, Savanna District Assistant Manager Upper Mississippi River National Wildlife and Fish Refuge 815-273-2732 office 815-541-1385 cell |
| | Upper Mississippi River National Wildlife and Fish Refuge Savanna District | |
| | 7071 Riverview Road | |
| | Thomson, IL 61285 815-273-2732 | |
| Pools 15–16 | Alisha Kenney | Kraig McPeek Rock Island Ecological Services Field Office |
| | Rock Island Ecological Services Field Office 1511 47th Avenue Moline, IL 61265 | 309-757-5800 |
| | Phone: 309-757-5800 | |
| Pools 17–19 | Cathy Henry, Refuge Manager 319-523-6982 office 309-791-1619 cell 319-729-2059 home | Ron Knopik, Assistant Refuge Manager Port Louisa National Wildlife Refuge 319-523-6982 office 309-791-2863 cell 563-519-2132 home |
| | Port Louisa National Wildlife Refuge 10728 County Road X61 Wapello, IA 52653 319-523-6982 | |
| Pools 20–25 | Jason Wilson, Refuge Manager 573-847-2333 office 573-754-2576 cell 573-560-2109 home | Candace Chambers, Assistant Refuge Manager Great River and Clarence Cannon National Wildlife Refuges 573-847-2333 office 573-754-2431 cell 573-754-6636 home |
| | Great River and Clarence Cannon National Wildlife Refuges 37599 County Road 206 Annada, MO 63330 573-847-2333 | |
| Pools 25–27 | Justin Sexton, Refuge Manager 618-883-2524 office | Jason Wilson, Refuge Manager Great River and Clarence Cannon National Wildlife Refuges |
| | Two Rivers National Wildlife Refuge HC 82, Box 107 Brussels, IL 62013 618-883-2524 | 573-847-2333 office 573-754-2576 cell 573-560-2109 home |
| Open River to Cairo, IL | Jason Wilson, Refuge Manager 573-847-2333 office 573-754-2576 cell 573-560-2109 home | John Hartleb, Wildlife Refuge Specialist Middle Mississippi National Wildlife Refuge 618-284-7156 office |
| | Great River and Clarence Cannon National Wildlife Refuges 37599 County Road 206 Annada, MO 63330 573-847-2333 | |